

# F M Newsbeat

VOL. 1 ISSUE 3

JULY 2003

EMORY UNIVERSITY FACILITIES MANAGEMENT



## The DIRECTOR'S Corner

**Bob McMains**  
*Director, Plant Operations*

As you know, the Vision, Mission, and Strategic Goals for Vision 2008 have been developed. Our leadership team used input from all employees to develop the statements and an accompanying banner in the same manner as Vision 2003's. The draft was then presented to employees in all of the FM departments for feedback. The "Vision Map" is currently under construction. Any questions regarding FM's vision, mission, and goals for 2008 may be addressed at the upcoming "Break with Bob & the Directors" meetings later in July and August.

Along with looking forward to 2008, we have developed short-term goals for 2004. These goals are aligned with our Vision and will be a step in moving toward our 2008 goals. Two of these goals for 2004 support "One FM," and they read as follows:

• 90 percent of employees say they feel they are a part of "One FM."

• 90 percent of employees say that their work group functions as a team to support "One FM."

Since we have developed goals that relate to this concept, we should define what it means. It doesn't mean that each department has the same processes and procedures, nor does it mean that we all walk around acting like clones; rather each of us should work to understand what everyone else in FM does. These two goals challenge us to know all of the jobs and functions within FM and to be able to identify what each position – including our own – helps to accomplish for the whole.

Consider the following scenario as an example: A customer in Woodruff Memorial Research Building notices a plumbing problem and then sees Clyde Renault of Building Services walking down the hall. The customer points out the problem to Clyde, who says, "I'm sorry, this isn't my area. You have to call FM and..." In this example Clyde would have made it solely the busy customer's responsibility to move toward resolution of the problem. If instead Clyde says, "Thanks for pointing that out. We'll get someone to take care of that for you," he is then able to contact the plumber in that

maintenance zone and immediately begin the customer's work order process – and all that the customer had to do was point out a problem! This true example demonstrates how FM can become "seamless" to our customers – how simple it can be to show them that we are "One FM."

Of course, we can all run the necessary work orders through customer service, but we should also follow up with our customers to ensure that they know the request was submitted and/or to find out how an order was filled. This concern shows the customer that you care and are part of a caring organization. Remember, two of our 2008 Strategic Goals require that we are a seamless organization with easy access to services, and also that we work in a caring environment.

One quote I share with my staff during busy times says, "The highest reward for a person's work is not what one gets for it, but what one becomes by it." And at the 1985 memorial service for Robert Woodruff, former Emory University President Laney said, "There is no limit to what a person can do or how far one can go, if that person doesn't care who gets the credit." Using this same logic, we can work together to make our organization a seamless service provider of choice with services that are easy to access. In other words, we will move down the road to our Vision 2008 by becoming "One FM."

In order to be "One FM," each FM employees must first commit to it. How? Get to know your peers and what they do. Our organization is large and complex, comprising everything from accounting and information technology services to welding, electrical and custodial services – and most services in between. Hundreds of talented and interesting people make up FM. Our organization isn't just made up of supervisors and managers; we all contribute to our environment and each one of us can likewise be a role model for others. We should all work to improve ourselves, which would in turn improve FM overall. After all, if we're not interested in improving ourselves or our organization, who will be?

If you take the time to get to know one another and all the services FM provides to the campus, you'll see growth in both yourself and the organization, and the whole campus will benefit from it. You will have helped FM successfully move another step closer to Vision 2008.

And as we all know, nothing succeeds like success.

## Emory Recycles donates 10 bales of shoes to Nike's Reuse-A-Shoe

Emory Recycles (ER) recently led a used tennis shoe collection in collaboration with the Nike Reuse-A-Shoe program. "Collecting used tennis shoes is a smelly job," jokes Claire Houston, program administrative assistant. Enduring the smell paid off, and along with contributions from a network of Gwinnett and Forsyth county schools and Clark Atlanta University, ER donated 10 bales – in the neighborhood of 7,500-8,000 pairs – of worn athletic shoes to Nike's environmental conservation program.

The Reuse-A-Shoe program attempts to "close the loop on [Nike's] product lifecycle," according to the company. Nike



Emory Recycles's Alvin Brooks prepares shoes for baling

takes used athletic shoes of any brand and grinds them up to give them new life as athletic surfaces. The resulting product, called Nike Grind, is used in the construction of soccer, football and baseball fields; weight room flooring; basketball and tennis courts; playground surfacing; and padding under hardwood floors. The Nike company then donates these surfaces to underserved communities around the world. In so recycling the more than 10 raw materials it takes to make athletic shoes, the company hopes to keep approximately two million pairs of post-consumer and defective shoes out of the landfills each year.



Reuse-A-Shoe campaign poster

ER's campaign placed "Shoe Shoots" outside of Dobbs University Center, WoodPEC, Blomeyer Fitness Center and the CVS Pharmacy at Emory Village. The Emory community donated between 1,500-2,500 pairs of the collected in ER's campaign. "We think we did alright," says John Scheve, ER supervisor.

"ER stays pretty busy all year, and summer

see **EMORY RECYCLES** on page 6

## FM Uniform Committee adopts new program *by Clif Clarno*

I would like to provide an update on what the FM Uniform Committee has accomplished since we regrouped in July 2002. The committee basically took a fresh look at the whole uniform program and how it can better serve FM employees. We asked, "Why do we wear uniforms?" and, "Who is the customer?" We carefully examined our old program and then we designed a new one. We finally recommended changes to FM procedures and set vendor expectations.

Before we busied ourselves trying to improve the uniform program, though, we asked another question: "If we never had uniforms, would we initiate them?" The overwhelming answer was, "Yes." The reason was because uniforms are customer driven. *Our customers expect us to be neat and professional.*

With this expectation in mind the committee asked, "Who is the customer?" We agreed that customers are more than the people we serve every day. Examples could include a new employee or a potential student. *We decided that, considering the size of Emory, it is important to our visitors, co-workers and customers that FM employees are easily identified.*

FM's old uniform program consisted of filling out an order form, showing up for the vendor's visit and then waiting for the uniform to be delivered. The new program, however, grew out of our Committee Commitment Statement, which states the following:

**"FM Uniform Committee exists to help promote safe, professional and Comfortable uniforms for all FM employees that are provided a uniform at no cost. We will support the goals of uniform consistency throughout our organization and adherence to our Uniform Procedures."**

The new program shifts the direct responsibility for uniforms to each department. We agreed that many of our departments have unique uniform needs. In keeping with our commitment statement, we decided that each FM department should then be empowered to help develop an acceptable uniform.

The Uniform Committee also met with each department and each Uniform Coordinator to explain the new program and to get feedback. Since our goal is to provide better service to you – the FM employee, we feel that part of this service is comfortable, safe and professional uniforms that are delivered in a timely manner.

Much of the feedback the committee received suggested that we identify a better uniform vendor. The committee is therefore conducting a pilot supply program with J.W. Outfitters, and we have conducted interviews with various other potential suppliers. We have further communicated our expectations to both of our current vendors. As a result, we have already noticed improvements in their services. The committee will make a decision on vendors by August 1<sup>st</sup>.

The committee has also defined responsibilities for committee members, FM departments, Uniform Coordinators and uniform vendors. *As part of the new program, now you can go directly to your department's Uniform Coordinator (see below) with all your uniform needs.*

The FM Uniform Committee is confident that a new departmental focus will lead to much needed improvements in FM's uniform program. We have worked hard in the last year to develop a program that will serve both FM and our customers better.

Please feel free to give us your ideas, comments and suggestions. Thanks for your time – and for making FM a great place to work!

### FM UNIFORM COORDINATORS BY DEPARTMENT

- |                  |                                      |
|------------------|--------------------------------------|
| • CLIF CLARNO    | <i>Roads &amp; Grounds</i>           |
| • TOMMY CUTTS    | <i>Staging &amp; Special Events</i>  |
| • DREAMER GRAVES | <i>Warehouse</i>                     |
| • MARK KIMBROUGH | <i>B Zone, C Zone &amp; Lockshop</i> |
| • FRANK CALDWELL | <i>D Zone</i>                        |
| • JIMMY BEAVER   | <i>HVAC</i>                          |
| • TODD CAIN      | <i>E Zone &amp; West Zone</i>        |
| • FRANK PARKER   | <i>Steam Plant</i>                   |
| • DEBBIE LACKEY  | <i>Building Services</i>             |

## Mandl to succeed Temple

Emory has named **Michael Mandl**, vice president for financial services at Duke University, as its new executive vice president for finance and administration, effective July 1.



President Bill **Michael Mandl**

**Chace** made the appointment following a search that began last fall when John Temple, after 20 years of service, announced his intention to step down as Emory's chief financial officer at the end of the current school year.

At Duke, Mandl has served as the chief financial services and budget officer since 1999 and is responsible for overseeing the financial division including budgets and analysis, capital budgeting/planning, sponsored research, general accounting operations, external audit and financial reporting, compliance and universitywide administrative systems.

"We welcome Mike Mandl to succeed John Temple at Emory," Chace said. "He brings to us an acute intelligence, a firm grasp of the complexities of private higher education in the United States, and a determination and tenacity to understand and then to solve the many fiscal issues that we, along with our national counterparts, will be facing in the coming years."

Mandl led Duke in several institutional strategic initiatives including implementation of a formal capital construction planning and reporting process, and a revamping of financial reporting and communications, both internally and to Duke's board of trustees. Mandl also has been instrumental in many administrative initiatives outside the financial area and served in leadership roles in the school's strategic planning efforts.

Mandl will come to Emory accompanied by his wife, Nancy, and their two children, Michael, 13, and Grace, 9.

FMNewsbeat and FMCalendar are also available for viewing on the World Wide Web. Check out the following Web address for links to current and archived issues:  
[www.emory.edu/FMD/web/current.htm](http://www.emory.edu/FMD/web/current.htm)

# July 2003: FMCalendar of Events

SUN	MON	TUE	WED	THU	FRI	SAT
<p><b>REMEMBER:</b> Training &amp; Communication asks for your collaboration each month to produce the FMCalendar and FMNewsbeat. Please send any information about events - and all article ideas, comments, photos and suggestions to <a href="mailto:addowel@fmd.emory.edu">addowel@fmd.emory.edu</a> on or before July 18th for the August 2003 issue.</p>		1  FM Leadership Program: <i>Giving Recognition</i>	2	3	4  Independence Day	5
	6	7	8  Fire Stop Seminar  FM Leadership Program: <i>Giving &amp; Receiving Constructive Feedback</i>	9  Bloodborn Pathogen Training  The 7 Habits of Highly Effective People (3)	10  AutoCAD (1)	11  Training & Development Committee  Servant Leadership Brown Bag Lunch with Bob  New Employee Orientation
13	14  Directors' Luncheon  Defensive Driving Microsoft Project	15  New Employee Orientation	16  The 7 Habits of Highly Effective People (4)	17  P.I.E. Meeting  AutoCAD (2)	18  I.C.E. Committee  FMCalendar items and articles for July FMNewsbeat due today	19  Habitat for Humanity build for Ghulami Haqqani
20	21  Microsoft Project	22  Customer Luncheon  Intermediate Word Intro. to Outlook Asbestos Aware-	23  Directors' Half-day Session	24  Blood Drive <i>The Complex (Thomas/Hopkins/Smith) 12-5 pm</i>  FM Leadership Program: <i>TBD</i>  AutoCAD (3)	25  Training & Development Committee  Building Services Picnic	26  Habitat for Humanity build for Ghulami Haqqani
27	28  Microsoft Project	29  Intermediate Excel Meeting Maker	30  The 7 Habits of Highly Effective People (5)	31  FM Leadership Program: <i>TBD</i>  AutoCAD (4)	<p><b>Thank you to all those who provided information about events on this month's calendar.</b></p> <p><i>* Any information included is subject to change.</i></p>	

**TRAINING COURSES** offered through FM's Training & Communication program **APPEAR IN GREEN** with numbers that designate the specific session of each course in a series. For more detailed information about a course, view the Training & Development calendar on MeetingMaker. To register for a course, contact Alan Dowell at [addowel@fmd.emory.edu](mailto:addowel@fmd.emory.edu) or 404.712.2465.

## For FM golfer Joe Hodgson, sharing his passion is ‘par for the course’

**J**oseph Hodgson, Team Leader in FM’s Building Services at Gambrell Hall, grew up on south Atlanta greens: the manicured greens of golf courses. His father routinely played golf until Joe was 10 years old, and it



**Joe Hodgson**

was at that age that Joseph teed off for the first time himself – and he’s been playing the game ever since. “I would say that out of every 50 kids who try the game of golf, only five will excel,” Joe says. “It is a very frustrating game to play, for anyone.”

Joe persevered. Three years later, and after countless nine-hole games with his father after school, Joe joined the Atlanta Jr. Golf Association and began competing. By 18, captain of his south Atlanta high school golf team, Joe had taken his golf game to the high school state championships. “That was a very cold day,” he remembers first. “It was in April, and we were on a golf course in Gainesville where we had to play all day in 38 degree weather! ... I placed 25th in the state,” he says (not too bad, especially since the tournament “probably should have been canceled in the first place”).

Experiences like this taught Joe “integrity, honesty, sportsmanship, how to manage my nerves as well as my game, how to lose – which is a skill – and how to learn from each experience,” he says. Of course golf involves much more than the physical activity and Joe guesses that as much as 70 percent of the game is psychological. A good player must have remarkable self-control. A tournament player must possess “a wealth of management skills. ... In fact,” he says, “many competitive golfers are great businesspeople at work each day during the week.”

For his accomplishments in high school, Joe received an athletic scholarship to Alabama A&M, where he planned to study accounting. Two short years later the college cut all non-revenue sports. “There goes the golf team,” Joe says. A two-year accounting degree in hand, he decided to return to Atlanta. Joe, 20 at the time, still had never received one formal golf lesson.

For about the next four years, Joe worked at Emory as a Custodial Supervisor. During this time he took his first formal golf lessons and

rediscovered his talent and passion for the game. By this time Joe, who had recently joined the tour of the American Golf Association, took a part-time job providing instruction and customer service in a pro shop. There he met and worked with PGA pro Gary Feather. “In that small amount of time, [Gary] taught me so much,” Joe recalls. “He taught me the management of the game; but more than that he taught me how to manage my own game. And like I said before, that pressure is not easy...”

In 1987, Joe also started One Stroke at a Time...Golf, a business specializing in golf instruction, club repairs and tournament organization. Today, Joe has approximately 30 returning golf students and has gained more than 10 years of instructing experience – and learning the whole time.

In time Joe left FM and the pro shop to take a maintenance auditor position with Delta Air Lines. After 17 years of service, he chose to take early retirement during company hardship. Soon thereafter in the fall of 2002, Joe returned to Emory as a Sr. Custodian.

Joe brings to FM the world of competitive golf in addition to The Golfer’s Corner advice in this newsletter. He currently competes in about five professional tournaments a year through his equipment sponsor, Precept. These professional tournaments are called “developmental tournaments” because they help prepare a player for high-stakes competition on the Professional Golf Association tour (PGA).

In his next tournament Joe could qualify for the National Golfer’s Association tour – also called the “Hooter’s Tour” – a pro golf tour that is the last level of competition before a player reaches PGA standing. Scheduled for October 2003 at Whitewater Country Club in Fayetteville, it is a four-day tournament wherein the first two days function as elimination rounds that leave only qualifying low scorers for weekend play.

To prepare for tournaments like this, Joe practices three or four times a week. “I look at it like this,” Joe explains. “I believe that it is always better to be prepared for an unexpected event than it is to have one come up and blow it because I’m not prepared at all.”

Well Joe, with a \$20,000 first prize and the top 60 golfers receiving cash prizes, it is easy to understand why. *Golf, anyone?*

*Best wishes on all the greens, Joe!*

## The **GOLFER’S** CORNER By Joe Hodgson

### Tip for July: *Alignment*

Greetings again fellow golfers. In our June golf tip, I explained proper grip pressure when holding a club. *Remember: Hold the club like you are holding a tube of toothpaste and you don’t want the toothpaste to come out.*

*Our tip for July centers on proper alignment: When you are hitting the ball solidly but it doesn’t seem to go where you planned, chances are you are experiencing improper alignment.*

A good way to practice proper alignment is to make sure that your forearms are lined up squarely with your target. Once your forearms are in line, your shoulders, chest, hips and feet will fall right into place. This is a good drill when you are on the practice putting green, too.

Until next time, KEEP IT IN THE SHORT GRASS!

### John Wegner joins FM

Emory has taken another step in its commitment to the environment by appointing **John Wegner** as the university’s first Campus Environmental Officer.



The first such position named at a Georgia university, Wegner’s appointment is an outcome of a report presented to Chace by a task force charged with implementing the university’s environmental mission statement.

“In keeping with the Emory model of how we do business, my approach will be to build upon and strengthen our many cooperative environmental efforts,” says John.

John will maintain his appointment in Emory’s Department of Environmental Studies. He joined Emory’s faculty in 1998; three years later he became the university’s environmental consultant for FM.

An active member of the Emory University Senate Committee on the Environment, John also serves as the faculty advisor for the campus student environmental group and is a board member of the Peavine Watershed Alliance.

## 'We'll miss you, too, Mac'

After 18 years of service to the FM and Emory communities, **David "Mac" McMurray's** last day with FM will be July 11, 2003.



**David "Mac" McMurray**

Mac was hired in September of 1985 by Wayne Berry, who nicknamed Mac "Knot-head," in then-Service Shop I. His first assignment was in the chemistry building and on the quad. He was soon transferred to the P.E. center, where he has been for the rest of his 17 years at Emory.

Mac will leave Emory to return to the University of Alabama at Birmingham, where he worked years ago and where his wife recently accepted a position. Mac also worked for the railroad and was a member of the U.S. Army before coming to FM.

More than anything else, Mac told his co-workers that he will miss the closeness that the FM family provides. Rather than feeling like he "had to go to work" every day, for years he felt like he was going to spend productive time with good people and good friends.

Mac wants everyone in FM to know how much he will miss working here with us, where "there is never a dull moment."

## Robin Smith receives LEED Accredited Professional certification

As we reported last month, the U.S. Green Building Council (USGBC) certifies building performance under the LEED Rating System. Did you know that the organization also accredits individual professionals who pass the LEED Accreditation Exam?

**Robin F. Smith** knows because he is one such professional. FM's own Building Commissioning Coordinator, Robin received LEED Accredited Professional certification on June 2, 2003. Robin joins **Laura Case**, Project Manager in Project Management & Construction, as only the second LEED Accredited Professional in FM.

LEED Accredited Professionals "facilitate the sustainable design and LEED application processes" for both new construction and renovation projects. Project applications themselves are reviewed by the USGBC to determine formal LEED Certification status.

*'Congratulations,' Robin!*

FM also extends *'Congratulations'* to **KYLE DUNCAN**, Assistant Director of D, E and West Zones, for his recent graduation from the **APPA Leadership Academy**.

## 'Congratulations' to VICTOR JACKSON, Employee of the Second Quarter!

*"Victor has demonstrated leadership, dependability, and goes beyond and above the duties of a Lead Mechanic. Most of all, he is a people person, a good friend, a good co-worker and leads by example."  
- from a Nominator*



*The following were also Nominees for Employee of the Quarter:*

- RICK BELT** of Steam Plant/Utilities
- GLEN BROWN** of Zone E Maintenance
- ANDREW CLEMMONS** of Building Services
- DENNIS DUDLEY** of Zone D Maintenance
- LESTER EVANS** of Building Services
- DONALD GUTHRIE** of Zone D Maintenance
- STEVEN SMITH** of Steam Plant/Utilities
- ALFONZO WALKER** of Building Services
- CHARLES WATERS** of Zone E Maintenance

## FM Employee Update: June 2003

### 'Congratulations' to Promoted Employees

- **TIM IVEY** to Locksmith; FM Security Systems *(a May omission)*
- **JAMES DAVIS** to Asst. Superintendent, Building Services
- **JOSE GUALVE-TALMS** to Trades Worker, Preventive Maintenance

### 'Welcome aboard' to New Employees

- **MELISSA BAUGH**, Custodian; Building Services
- **RONALD BROWN**, Sr. Custodian; Building Services
- **CHARLIE FRANKLIN**, Sr. Custodian; Building Services
- **ANTONINO GARCIA**, Landscaper; Roads & Grounds
- **JERMAINE LABOARD**, Trades Worker; Zone D Maintenance
- **DAVID TROTMAN**, Sr. Custodian; Building Services

## 'On-the-Spot Award' Recipients: end of May and June 2003

- **LARRY BENNETT**
- **ALVIN BROOKS**
- **TRENT BROWN**
- **LARRY CARDWELL**
- **GLORIA CARTER**
- **RITA FOSTER**
- **DAVID HAMBRICK**
- **TYRONE HARRIS**
- **PRESTON HIGHTOWER**  
*(a June omission)*
- **KENNETH HUGHES**
- **MINNIE JACKSON**
- **RAOUL MANSUR**
- **LORI McLENDON**
- **IRENE MINTER**
- **MARILYN MORGAN**
- **BONITA PASCOE**
- **DAVID PRITCHETT**
- **ANDREW STICKELL**
- **GENNIFER THOMPSON**
- **MIKE WALLACE**
- **AUDREY WILSON**
- **WILLIE WILSON**

# Nico Leiberich leaves FM for tour in the U.S. Coast Guard



**Nico Leiberich**

**F**M-IT's **Nico Leiberich** has come a long way from Brive, France, where he was born in 1980, and he has no plans to stop here. In fact Nico's last day at Emory will be July 3, 2003. Immediately following,

Nico will leave Georgia altogether for two months of U.S. Coast Guard boot camp at Camp May, NJ. Then he will be on to Yorketown, Va., for three months of specialized training to become a Boatswain's mate (pronounced "bowsun's mate"). "I'm just not the type of person who can stay in the same place all the time," Nico says, "at least not right now. I need to travel some more, see the world, gain more life experience. And I also want to continue my education, so it just seemed like a smart thing for me at this point. I'm living in the moment."

Nico moved to Atlanta from France in 1997 because, he says, he was "lacking discipline and education." After two years of working at his uncle's landscaping company, Nico earned his high school GED and applied to DeKalb Technical College. It was around the same time that he heard from Jimmy Powell, an acquaintance of his father, that the Grounds department at Emory was hiring.

A few months later Nico joined both the student body at DeKalb Tech and the FM staff

at Emory. "That's when I had to become more responsible, you know?" His schedule required it: While working 40 hours a week doing landscape work at Emory, he also attended DeKalb Tech's night and weekend classes in computer science where he specialized in networking systems.

About the same time Nico finished his associate's degree program, a computer services assistant position in FM-IT was posted internally. After discussing the requirements of the position with **Jason Cook** and then-director of IT **Jerry Nesmith**, Nico submitted his application. In February of 2002 he was transferred from Grounds to IT. "Things just fell into place," Nico says. "I have learned so much since then."

In addition to developing technical expertise, Nico notes that going into people's offices to resolve computer issues dramatically improved his interpersonal skills, while at the same time teaching him the value of patience. Since there are only three staff members charged with the maintenance of hundreds of computers – and, of course, their assigned owners – Nico said he learned how to be a team player. Each team member depended on the experience and productivity of the others to identify and solve problems and to prevent them from recurring.

As for the Coast Guard, Nico looks forward to the experience. When asked what prompted him to enlist he offers a couple of reasons. Personally it was the lure of the boats, beaches and oceans of maritime life. And then there's his father, himself a graduate of U.S.

Army's West Point academy, who "really didn't want me to join the Army. He suggested the Navy, but I made my decision and stuck to it. He's supportive; he thinks the Coast Guard is a good idea."

Nico is confident that it is a good idea, too. While completing the term of his enlistment he will benefit from a military incentive program that permits him to enroll in college courses that count toward a bachelor's or higher degree. "I'll continue with my work in computer science first and supplement those courses with business classes; but then I want to pursue an MBA...so maybe I can manage an organization some day," Nico says.

He is also aware of the possibility of "going career" in the Coast Guard; but given that he does not yet know where he will be stationed or what he will be doing in the next six months, "It's hard now to even think past boot [camp]," he confesses. "I enlisted with an open mind about these things."

Of course he will miss FM and Emory, especially "the crews, the staff...the people, and then the technical skills" he gained. "Emory is such a great place to work...and learn. The sense of security is hard to find," he says. "That makes Emory a very comfortable place to stay, and a very hard place to leave." In fact Nico had such a great experience in FM, he says, "Who knows? I could come back to Emory. I love it here, so why not? A lot of people end up coming back. It's the kind of place where you can really settle down."

*Best of luck on the open seas, Nico!*

## EMORY RECYCLES from page 1

is no exception," he adds. When students started moving out of the dorms at the end of the last academic term, for example, ER quickly coordinated Emory's first-ever "Everything Drive." "It was a last-minute thing that just sort of went really well," says Claire. By initiating this simple campaign, ER was able to donate 10 large garbage bags of linens to the House of Love for the Homeless and six or seven bags of clothing to Goodwill and a local daycare center for single parents. "Many of these items would have otherwise just ended up in dormitory dumpsters," Claire says.

Coming up on Saturday, July 12, ER will help the Georgia Recycling Coalition and Georgia Tech host a Dell computers-sponsored computer equipment recycling event. Everyone is encouraged to bring any brand of old computers, computer monitors, keyboards, mice, printers and other computer equipment to the Alexander Me-

morial Coliseum parking lot at Georgia Tech that day, rain or shine, from 9 am-3 pm. "We still need volunteers for this event," says Claire. For more information about the event or to volunteer, contact Claire at 404.712.8921 or choust2@fmd.emory.edu.

With initiatives like these, and the everyday work of collecting, sorting, baling and delivering recyclable commodities, it is no wonder ER has been honored as a collegiate Program Champion twice by the Environmental Protection Agency's WasteWise project – among only three colleges and universities so honored each year.

Watch for further details about the good work of ER in future issues of this newsletter. Next month: Did you know that it costs more to recycle plastic than it does to manufacture new plastic? And following: Could an in-house confidential document shredding program benefit ER, FM and Emory at large?

## EMORY

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*"Thank you" for your contributions to this issue.*